

## Hospital familiarisation project

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Presentation of a unique video produced in consultation with Aboriginal people from the far-west of South Australia and the Ceduna Hospital. Informing the Aboriginal community on issues related to hospital familiarisation and protocol.

This project focuses on addressing concerns raised by Aboriginal community members, staff and patients at the Ceduna Hospital.

The concerns that initiated the production of this video are a common and shared theme in other hospitals and community health clinics.

Much has been written and recommended for staff of hospitals to undergo cultural awareness training and cross-cultural communication skills. This initiative looks to taking back concerns from staff at these institutions to the community. Concerns that address some of the behaviour from the community when attending hospital.

Some of the sensitive concerns highlighted led to a very creative video production, which addresses such themes as

- excess visitors and noise levels
- smoking
- leaving the ward or absconding
- spitting and cross infection
- general behaviour.

The video explains in a non-threatening and acceptable way various situations that may occur. It is a useful tool for hospitals and clinics with an Aboriginal or any non-English speaking audience.

The video challenges the individual to look at their behaviour and hospitals to address signage and appropriate reciprocal respect.

